

TrotWheels Terms & Conditions

Self-Drive Hire

- Drivers must be between the ages of 25 and 75 years and must have held a full UK or EC driving license for a period of at least 2 years prior to the proposed date of hire. For towing the trailer, a suitable insurance must be in place.
- To enable you to hire, you will need to provide 2 recent (no more than 3 months old) utility bills or other documents stating your name and address and your photo driving licence as proof of identification. TrotWheels will take copies of these documents and retain them for a period of 12 months for insurance purposes so please also bring the originals on the day of hire. TrotWheels reserves the right to cancel the hire at collection if any document does not meet the relevant hire requirements. Should this be required all payments made will not be refunded.
- For booking cancellations a full refund would be given if cancelled within three days prior to the hire date. If the hire is cancelled within less than three days of the hire date, then no refund will be given unless the hire slot can be replaced by someone else.
- Payments can be made by card using the TrotWheels invoicing system.
- The horse box must be returned to TrotWheels at the hire time agreed otherwise you are liable for additional charges at £20 per hour over each hour past the agreed return time. No refunds will be given for any early returns.
- The horsebox runs on DIESEL fuel. Should the wrong fuel be used, you will be liable for all associated costs of repair including business interruption. The horsebox will come with a full tank of DIESEL. Please ensure that it is returned full. Should the horsebox not be returned with a full tank of DIESEL, the hirer will incur the extra costs.
- It is a legal requirement under the Horse Passport (England) Regulation 2004, that all horses and ponies must always travel with a valid passport, therefore you must carry your horse passport.
- It is the owner's responsibility that your horse is insured to travel and has the relevant public liability insurance TrotWheels accepts no responsibility for any injury caused to your horse whilst travelling.
- The hirer/driver is liable for all fines (speeding, parking etc) during the hire time. All hirers/drivers must have completed the insurance hirers questionnaire before hire commences. Only those persons named as drivers in the insurance proposal form may drive the horsebox and it must not be used for hire and reward. Collection must be carried out by the hirer/driver. All tyres are checked before collection, any damage/punctures are the responsibility of the hirer and not that of TrotWheels.
- TrotWheels can cover your charges for Clean Air Zones in Newcastle & Gateshead, provided you tell us on the day it is incurred, and deduct this from your refundable deposit.
- Any passages through the Tyne Tunnel, TrotWheels will automatically deduct £2.25 per passage from your refundable deposit.
- You are liable for all costs associated (including business interruption, £120 per day) with the repair of the horsebox for any damage caused by your horse, other people's horses, driver or other people travelling in

the horsebox. This will include either, paying for the repair and associated costs in total outright or payment of the insurance excess of £500. All damages must be reported on return of the horse box. All accidents must be reported immediately to TrotWheels on 07360 600 509.

- In the event of breakdown all relevant contact numbers will be found in the passenger side of the cab. The hirer must immediately contact TrotWheels on 07360 600 509. For the trailer documents will be given to the hirer.
- When returning the horsebox TrotWheels will check the horsebox for damage, cleanliness, fuel, condition of tyres, windscreen, bumpers, mirrors, doors and internal cab, horse area and groom's area.
- When returning the trailer, the tyres must be checked, brakes and handbrakes along with electrics.
- TrotWheels will NOT be held accountable for any journeys not completed due to wagon malfunction. This includes any entries, accommodation, stables etc that are lost due to a non-arrival.
- Smoking is prohibited in any area of the vehicle.
- Please ensure that all belongings, rubbish, hay and droppings are removed before returning. If the horsebox is not returned in an appropriate condition, you will be liable for the cleaning extra charge.

By signing below, you are agreeing to all the above terms and conditions.

Signature: _____

Print Name: _____

Date: _____

