

TrotWheels – Emergency Contact Sheet

In the case of an emergency, please urgently and safely assess the situation, and if in any sort of immediate risk or danger, call 999!

In the case of a breakdown, or mechanical failure, TrotWheels is fully insured and covered for rescue and recovery by 'The Organisation of Horsebox & Trailer Owners'. They can, in most cases, arrange for replacement transport for you and your horse(s) and the recovery of our vehicle.

If you require their assistance, please contact us urgently on 07360 600 509, or if unavailable, 07860 851 698 / 07976 717 429. Please have your location available, ideally from 'What3Words', and a description of the issues, and we will arrange for immediate assistance.

Should you need to contact recovery direct, our membership number is ETL40110 and the contact details are:

Mechanical Breakdown 0800 046 9497

Tyre Problems 0870 333 9869

In the instance of an accident, stop the vehicle as soon as possible in a safe place if you are able, turn on your hazard lights, check for injuries and if anyone is hurt or blocking the road, call 999. For non-injury accidents, you must call 101 to report the accident. Please then follow this up with a call to TrotWheels as soon as possible to report this to us. We will then advise next steps based on the circumstances.

Exchange details with the other driver(s) involved, note down as many details as possible, take any relevant photos or evidence, and collect details from any witnesses present.

Stay Calm – We are here to help no matter what the circumstances you are in!